

October 2021

# Village of Tolono

Village Of  
Tolono

Local  
Postal Customer

\*\*\*\*\*ECRWSS\*\*\*\*

PRSR STD  
ECRWSS  
US POSTAGE  
PAID  
EDDM RETAIL

## The Clerk's Corner

Brandy Dalton, Village Clerk

### Welcome to the Village of Tolono!

We are happy to have you here!

Our Administrative Secretary, Rena Anderson, began this newsletter to highlight things going on in the Village and to give need-to-know information. If you have anything to add, contact Rena at (217) 485-5212 or [rena.anderson@tolonoil.us](mailto:rena.anderson@tolonoil.us).

Village Hall is open Monday-Friday 7:00AM to 4:00PM, or by appointment only 1:00PM to 4:00PM.

The Village Board meets at the Police Station the 1<sup>st</sup> and 3<sup>rd</sup> Tuesdays of each month at 6:30PM. Everyone is welcome and there is a Public Comments section at the beginning to voice your opinions.

You are able to look at ordinances, print forms, submit requests, pay bills, and find important information on our website: [www.tolonoil.us](http://www.tolonoil.us).

With the upcoming holiday season approaching, please be aware of Village closures:

- November 11 – Veterans Day
- November 25-26 – Thanksgiving
- December 24 – Christmas Eve
- December 27 – Christmas Day (observed)
- December 31 – New Year's Day (observed)

If you have comments, complaints or suggestions, contact the office or email us at [info@tolonoil.us](mailto:info@tolonoil.us). We want to work with our residents to make Tolono a place you are proud to call home!

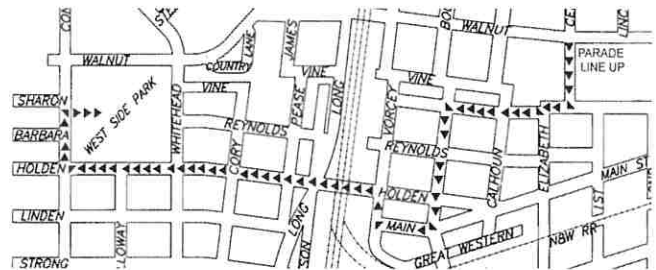


## Tolono Fun Days Presents an Afternoon of Halloween Fun for Everyone! October 30th

### Halloween Parade

**Lineup @ 4:45PM – Parade Begins @ 5:00PM  
at East Side Park**

Everyone is welcome who would like to participate. Walkers (costumes encouraged), floats, vehicles, tractors, bicycles, golf carts and other off-road vehicles. Prizes awarded for the top three entries!



### Trunk-or-Treat

#### Following Parade

at West Side Park after parade. One does not need to participate in the parade to participate in trunk-or-treating.

### Family Movie Night

**Township Hall, 111 E Holden St**

Movie begins at 7:00PM

## Trick Or Treat

by Proclamation the Annual  
Trick or Treat Date & Time will be:  
**Sunday, October 31st • 5-7:00PM**

Leave a light on at your door to  
indicate you are giving treats.





## Help! Why is My Water Bill so High?

Customers frequently ask this question after they receive an overwhelmingly high water bill. In some instances, the bill rises suddenly and other times the bill amount creeps up a little at a time.

Most of the Village's 1300+ water meters are located in a pit outside of the home with a heavy metal cover over the pit. If you reside in one of the newer subdivisions, your meter is most likely located inside your home, usually in the basement near your water heater. There should be a shut off valve near the meter. This valve will shut the water supply off to the entire home.

### What you can do if your meter is inside:

Make sure no water is being used in the home. If the meter continues to move (the digital read on the face of the meter is increasing) there is water

flowing somewhere in the home.

Begin shutting off water-using devices one at a time inside. Start with the toilets, then proceed to the clothes washer, dishwasher, ice maker/water dispenser, water softener, and irrigation system.

After each water-using appliance or fixture is turned off, check the meter to see if the meter stops moving. If it has, you've found the problem. If the meter does not stop moving, it is likely you have a leak elsewhere.

### What you can do if your meter is outside:

Call Village Hall at 217-485-5212. We'll send one of our maintenance crew to your property to open the meter pit and evaluate the meter to ensure it is working properly. If you would like to be present and speak with one of our crew, please let

us know ahead of time so we can schedule time for both of you to be present.

When you call we will review your hourly usage with you asking questions about which water-using appliances may have been operating or what events were taking place at certain times. The questions help us evaluate your usage to determine whether the problem is above normal usage or a leak.

### The Most Common Leak:

The toilet. Water from the tank is seeping into the bowl because the flapper has deteriorated over time. You can find out if this is happening by requesting dye packets from our office or place a few drops of food coloring in your tank. Let the toilet set for a period of time. If the bowl water becomes discolored, your toilet leaks. This type of leak usually begins small and increases over time.

When we talk with customers we are able to determine together when they wash clothes, run a dishwasher, take a shower/bath, etc. We are able to follow the customer's usage pattern and determine where they are using more water than normal.

For example, a customer records water usage every weekday between 6-7:00AM. The water usage for this hour varies between 29-35 USgal. This usage consists of a 10-15-minute shower, brushing teeth and a toilet flush. This customer uses no other water during this hour. The water usage for the 7-8AM hour falls to 0.0 USgal or maybe a 0.5 USgal if the customer washes their hands before they leave for work.

During the midnight-6:00AM hours there should

be little to no water usage. If someone gets up in the middle of the night and flushes the toilet we can see that. It is usually 1.5 USgal/hr.

From personal experience, with four adults living in a home, you'd be surprised at the various times of the day that water is being used that can be accounted for.

### I have no leak but why is my bill so high?

It is easy to overlook activities outside that require a running hose. The amount of water a slip-n-slide can use in a matter of two hours is upwards of 200 gallons.

During the summer months children are at home (more handwashing, more flushing toilets, more cold drinks, more baths/showers, more laundry).

Customers whose jobs are outdoors all day will increase the number of showers/baths. The refrigerator ice maker is using more water because more people are using more ice or drinking more water.

More loads of laundry are being done because sports uniforms need to be cleaned on a daily basis or soiled and sweaty clothing need washed.

Filling a swimming pool, watering yards, extra house guests, holiday/weekend parties also add to the increase in water usage. A customer's hourly usage will show us when this occurs.

The metering software alerts us to a leak. When we receive the leak alert we contact the customer immediately by phone first and follow up with an email. This is why it is important to have up-to-date contact information in your account.



Campus Communications Group (CCG) began installing fiber optic lines throughout Tolono June 2nd, 2021. They have progressed to the south side of town. Installation is near complete.

The west side of town was completed July 29th. The east side had to wait on the railroad for permits to allow CCG to dig under the railroad. Service finally became available October 21st. We have no date when service will be available to the south side.

**CCG offers fiber-optic home Internet at gigabit speeds and unlimited data, all for just \$69.99 a month. Call 1-888-799-7249 or visit <https://www.ccgfiber.com/for-your-home-solutions/> to sign up today!**

CCG dug holes to install the line(s). They will fill holes after they complete their work. If they are not able to complete work, they cover the hole with plywood and place cones in the area. Once the project is complete, a restore firm will come in to level, plant seed and cover with straw. After that, the homeowner is responsible for care of the area to ensure grass grows.

If there is damage to your property or surrounding area, please call CCG at 888-799-7249 or send an email to [customersupport@ccgfiber.com](mailto:customersupport@ccgfiber.com). They will send a technician out to assess and repair the damage.



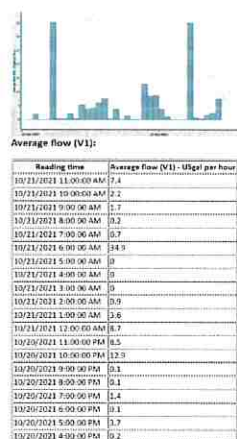
The Village takes your water usage as seriously as you do and we want to work with you, our customers, to help you understand your water usage.

We have resolved many leak issues and saved customers many dollars.



Kamstrup  
flowIQ® 2250

### Usage Report Example



**Accepted Yard Waste:** The Village of Tolono Public Works Department will pick up normal yard waste including branches and limbs less than six inches in diameter and/or eight feet long; sticks and leaves.

The village will not pick up logs, branches or limbs larger than six inches in diameter and/or longer than eight feet long; tree debris from cutting down entire trees; grass; dirt; rocks; plastic bags of yard waste; treated lumber and landscape timbers.

**Duty of Resident:** Properly display items to be picked up on boulevard by 7:00AM on the Monday of pick up.

(A) Place items in neat piles close to the road, but not impeding traffic.

(B) Separate sticks, branches, and the like from leaf piles when the leaf vacuum is being used.

(C) Apply yard waste bag tags on paper bags to be picked up. One tag is required for each bag.

(D) Items shall not be at the road for more than four days prior to pick up and no more than two days after pick up.

**Removal by Village:** The Village of Tolono Public Works Department will pick up yard waste on the first and third Mondays of each month March through November, weather permitting. Unacceptable items

**Due to weather forecast this event has been postponed to October 31st Noon - 2:00pm at the Eastside Park**

## TRUNK'R TREAT

THE GIVING PLACE FOOD DRIVE  
Sponsored by Girl Scout Troops # 2945, #2452, #2443, #2119

**Where:** East Side Park (406 N Central Ave, Tolono) **Bring 2 items- free hot chocolates**

**When:** October 24th, 2-4pm **Bring 5 items- free hot dog, chips, & water**

→ **Wear your costumes and participate in games & win prizes too!**

→ **Items donated will go to Unit 7 families in need**

**Things to Bring:** canned meats, peanut butter, canned pasta/meat selections, soups, saltine crackers, canned fruit, canned veggies, canned beans, instant potatoes, rice, cereal, juice, boxed pasta, spaghetti sauce, mac & cheese, canned tomato products, baking products, baby products, paper products

## Trunk or Treat



**Tolono Presbyterian Church**  
**104 E Vine St**  
**October 31st • 5:30-7:00PM**

**Yard Waste (Cont'd):** will be left for the owner to dispose of.

The Village will run the leaf vacuum in Fall when leaves are falling from the trees.

Leaves will not be picked up if other debris, such

as sticks, branches or pumpkins are mixed in.

**Yard Waste Bags:** In order for the Village of Tolono Public Works Department to pick up paper yard waste bags, each bag must be tagged with a yard waste bag tag (sticker) purchased from Village Hall. The fee is \$3 for each tag. Yard bag stickers do not expire. This ordinance was passed on April 21, 2020.

THE TOLONO PUBLIC LIBRARY DISTRICT PRESENTS

## "HAUNTED" HALLOWEEN!

OCTOBER 31  
12-4PM

BRING YOUR CHILDREN (DRESSED UP IN THEIR HALLOWEEN COSTUMES) ANY TIME BETWEEN 12-4PM ON HALLOWEEN TO PICK UP THEIR "HALLOWEEN" GOODY BAG.

WHILE YOU ARE HERE, TAKE A "SPOOKY SELFIE" AND POST IT TO THE TOLONO LIBRARY'S FACEBOOK PAGE!

ALSO, READ THE SPOOKTACULAR STORYWALK! SET UP OUTSIDE THE LIBRARY!

RECOMMENDED AGES: 0-12  
Halloween goody bags are available while supplies last.

**TOLONO PUBLIC Library District**  
Serving Students, Seniors, & Tolono



## *The Clergy Corner*

### ***First Baptist***

***Pastor Dr. Michael J. Frazier***

204 W Holden Street

217-485-8710 • [www.fbct.net](http://www.fbct.net)

Sunday Worship Service: 10:00AM

Sunday School: 11:00AM

Trial Life USA 1st & 3rd Sunday: 6:00PM

American Heritage Girls 2nd & 4th Sunday: 6:00PM

Wednesday Bible Study: 6:30-7:10PM

### ***Fountain of Life Family Fellowship***

***Pastor Kenneth Young***

101 N Vorcey Street

217-485-4165

[www.fountainoflifefamilyfellowship.com](http://www.fountainoflifefamilyfellowship.com)

Sunday Morning Service: 9:30AM

Wednesday Bible Study: 7:00PM

### ***St. Patrick Catholic Church***

***Father Fredi Gomes Torres***

212 E Washington Street

217-485-1129

[www.stpatricktolono.com](http://www.stpatricktolono.com)

Wednesday Mass: 8:00AM

Friday Mass: 8:00AM

Saturday Mass: 4:00PM in Tolono

Sunday Mass: 8:00AM in Ivesdale

### ***Tolono Presbyterian Church***

***Pastor—October 24, TBA***

***Pastor—October 31, Deborah Slack***

104 E Vine Street

217-485-3725

[www.tolonopres.org](http://www.tolonopres.org)

104 E Vine Street

Sunday Morning Service: 11:00AM

Wednesday Youth Night "WYN":

October 27th: Junior High WYN @ 6:15 PM

November 3rd: Elementary WYN K-5th @ 6:15 PM

### ***Tolono United Methodist Church***

***Pastor Catherine Thomas***

301 N Bourne Street

217-485-3610

[www.tolonoumc.org](http://www.tolonoumc.org)

Sunday School: Classes cancelled until further notice.

Sunday Worship Service: 10:30AM

## *Family Assistance (food/clothing)*

### ***Catholic Charities—St. Patrick Catholic Church***

***Food Pantry***

St. Patrick Parish Hall

304 E Vine Street

**Hours of Operation:**

Mondays: 5:00-6:30PM

Fridays: 9:00-10:30AM

### ***The Giving Place***

***Food & Clothing***

113 N Bourne Street

**Hours of Operation:**

Wednesdays: 4:00-6:00PM for both non-perishable food and clothing. This is also the time donations are accepted of both clothing and non-perishable food.

*\*Please do not leave donations outside of the building when building is closed.*

## *Tolono Township*

### ***Township Road Commissioner***

Brad Clemmons: 217-369-8930

### ***Township Supervisor***

Jeff Little: 217-485-5868

### ***Township Hall Rental***

Christine Clemmons: 217-369-6217

### ***Township Bill Assistance***

Stacy Bergmeier: 217-485-6140

### **November Brush Pickup Dates:**

**November 1<sup>st</sup> & 15<sup>th</sup>**

### **November Leaf VAC Schedule:**

**Every Monday & Wednesday**

**Mondays - West Side Pickup**

**Wednesdays - East Side Pickup**

**If there is a minimal amount of leaves to be VAC'd on one side of town, both sides may be done the same day.**