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## A Message from our Village President Rob Murphy – To the Residents of the Village of Tolono:

The Village office will remain closed to the public through **April 30, 2020**.

Office staff continues to work from home visiting the office briefly to process water payments and other miscellaneous tasks as they arise. Please call our office Monday-Friday, 8:00AM-5:00PM, if you have questions, concerns, or emergency needs. You may also send us an email at info@tolonoil.us.

Maintenance Staff will operate as usual to keep the Village running smoothly. Please avoid approaching the Village workers. If it is urgent that you speak with them person to person, practice safe distancing. The next brush pickup will be April 20, 2020, weather permitting.

Water/sewer bills are due April 15, 2020. Residents may use the drop boxes located outside the Village Hall at 507 W Strong Street or the parking lot of TraXside, corner of W Holden and N Vorcey Sts to drop off payments.

Residents may also visit the Village's website at <a href="https://www.tolonoil.us">https://www.tolonoil.us</a> to set up online bill payments or through their financial institution's bill pay service. We offer payment by phone too.

To avoid a late fee, payments must be received by 8:00AM April 16<sup>th</sup> in either of the drop boxes.

Late fees will be assessed, however, we will not disconnect services due to non-payment

through April 2020. We do request that you call the office to set up a payment agreement.

Feel free to drive your golf cart even if you have not renewed your permit. We will extend last year's permits through May 1, 2020.

The village parks are closed. Enjoy the open space but avoid the playground equipment. Restrooms are closed to the public.

Our hometown businesses continue to need our support. Please consider ordering from one of our great eateries. Curbside services are being offered. The Village of Tolono's Facebook page will be updated weekly for the Friday night and weekend specials.

Check on your neighbors, especially our senior citizens and those with medical disabilities. If these citizens need help picking up groceries or prescriptions, please call our office. We'll be glad to lend a hand!

We encourage all residents to complete a Smart911 profile on the Village's website by clicking the, "Stay Informed" picture. Follow the easy-to-use wizard answering the questions as presented. We encourage everyone to help others that may not have the means available to sign up or may have difficulties with the process.

God Bless and Thank you all! - Rob